

Located on the edge of Woking's town, the WWF's Living Planet Centre is ultra-green, maximises all possible sustainable features and received a BREEAM Outstanding rating.

Designed to match the charity's ethos, the building provides a flexible, collaborative and open-plan environment with conference and educational facilities and the WWF Experience exhibit.

We are proud to have been part of it's creation and ongoing success.

Problem

After supplying some water treatment equipment as part of the initial build, we then commenced our maintenance contract in 2014, working with the original FM company.

In early 2019 they lost the contract and were replaced by Engie who came in knowing nothing about the site and needed some help to get their contract off the ground.

Solution

When they came on board, their team were unfamiliar with the site and its service history so they kept us on as our knowledge of the site was invaluable.

Initially we gave Engie the tools and equipment to test the chlorine dioxide unit weekly and they asked us to attend quarterly.

Over time we worked closer with them and now our contract comprises a variety of water hygiene and water treatment equipment servicing, including LTHW and CHW analysis to Chlorine Dioxide monitoring, and servicing of UV Disinfection equipment.

We also monitor the domestic water systems which includes microbiological laboratory sampling to ensure there are no water quality issues as part of the planned maintenance contract.

Conclusion

Goodwater can undertake cleaning and disinfection works of tanks, equipment servicing and closed system checks of all sizes.

Engie always have peace of mind that their building is safe and the welfare of the occupants are protected.



Case Study

007



WWF, Woking



Goodwater Chlorine Dioxide System



Goodwater VSL-7 UV System



CWS Tank

SPLIT TANK SURVEY REPORT			
Customer	Engie UK & Ireland	Visit	01
Contract	SC1541	Engineer	Mark Loveland (GW002)
Site	WWF Woking (WWF)	Date	04 Mar 2020 13:05
Building Reference			
Building	WWF HQ		
Split Tank Description			
Tank location	Car Park Tank Room		
Photograph of split tank:			

CHLORINE DIOXIDE REPORT			
Customer	Engie UK & Ireland	Visit	01
Contract	SC1541	Engineer	Mark Loveland (GW002)
Site	WWF Woking (WWF)	Date	04 Mar 2020 13:38
Building Reference			
Building	WWF HQ		
System Details			
System	1THW		
Secondary Description	Car Park plantroom		
Estimated System Volume (L)	2000		
Does system contain aluminium?	No		
Boiler/Chiller make/model/size	DMT heat pumps		
Dosing pot present?	Yes		
Dosing pot volume (L)	8		
Is system circulating?	Yes		
Location of test points	CT pump		
Service Checks			
pH (Range 8-10, however if Aluminium is present < 8.5)	10		
Electrical Conductivity (µS/cm) (Recommended Range < 5000)	2530		
Colour - visual test	< 5 Clear		
Solids - visual test	Free		
Inhibitor type	Nitrite (Nitrite only - 800-1200mg/L)		
Inhibitor in use	Controlstat 432		
Nitrite inhibitor level (mg/L)	800		
Total Iron (mg/L) (Recommended range < 15mg/L)	0.1		
Actions Undertaken During Visit			
Quantity of inhibitor dosed (L)	0		
State inhibitor name	N/A		
Quantity of biocide dosed (L)	0		
State biocide name	N/A		
Quantity of other chemical dosed (L)	0		
State chemical name	N/A		
No. of Microbiological samples taken	1		
No. of Chemistry samples taken	0		
Comments, Recommendations and Actions Required			
Inhibitor stock on site (L)	25		
Biocide stock on site (L)	25		

CLOSED SYSTEM REPORT			
Customer	Engie UK & Ireland	Visit	01
Contract	SC1541	Engineer	Mark Loveland (GW002)
Site	WWF Woking (WWF)	Date	04 Mar 2020 14:32
Building Reference			
Building	WWF HQ		
System Details			
System	1THW		
Secondary Description	Car Park plantroom		
Estimated System Volume (L)	2000		
Does system contain aluminium?	No		
Boiler/Chiller make/model/size	DMT heat pumps		
Dosing pot present?	Yes		
Dosing pot volume (L)	8		
Is system circulating?	Yes		
Location of test points	CT pump		
Service Checks			
pH (Range 8-10, however if Aluminium is present < 8.5)	10		
Electrical Conductivity (µS/cm) (Recommended Range < 5000)	2530		
Colour - visual test	< 5 Clear		
Solids - visual test	Free		
Inhibitor type	Nitrite (Nitrite only - 800-1200mg/L)		
Inhibitor in use	Controlstat 432		
Nitrite inhibitor level (mg/L)	800		
Total Iron (mg/L) (Recommended range < 15mg/L)	0.1		
Actions Undertaken During Visit			
Quantity of inhibitor dosed (L)	0		
State inhibitor name	N/A		
Quantity of biocide dosed (L)	0		
State biocide name	N/A		
Quantity of other chemical dosed (L)	0		
State chemical name	N/A		
No. of Microbiological samples taken	1		
No. of Chemistry samples taken	0		
Comments, Recommendations and Actions Required			
Inhibitor stock on site (L)	25		
Biocide stock on site (L)	25		

Our engineers are fully trained in the Goodwater Academy and are fully equipped to undertake equipment and system servicing as part of any water treatment/ water hygiene contract.

Reporting is instant using our digital tablet based reporting system – examples of which are above.

They all carry CSCS cards and have undertaken confined space training. Health and Safety is our main priority at all times and we genuinely care about the welfare of our staff our clients and members of the public who may be affected by our work.