

NHS Mental Health Trust

Our longest service contract extends from 1990 to today starting with one mental health hospital and then stretching to include other properties in the area looked after by the Estates Department of the NHS Trust.

Every year we offer guidance to help them maintain compliance with current regulations and undertake a variety of maintenance tasks to assist with this, including microbiological water sampling and tank remedials.

Problem

An independent survey and inspection was undertaken at one of the properties had identified that the split CWS tanks were not compliant, therefore Goodwater needed to attend to resolve the issue.

Whenever a non-compliance is brought to our attention we act as swiftly as possible in order to minimise the risks to the occupants of the building in question. In this instance, being an NHS property with many patients in a risk category we ensured that our engineers were on site within 72 hours.

Solution

Our skilled team of engineers attended site and carry to drain down and clean the tanks, and on completion they were disinfected in strict accordance with ACoP L8/ HSG274 using sodium hypochlorite.

This had to be undertaken out of hours as the NHS Hospital was in use Monday to Friday 24/7.



Conclusion

Whilst working on the tanks, our engineers identified that both chambers of the tank had open holes in the walls above the level switches – a further non-compliance which had not been picked up during the original independent survey.

These were brought to the attention of the client immediately and will be addressed by others as a matter of urgency.

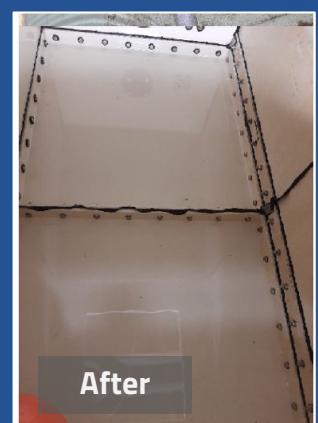
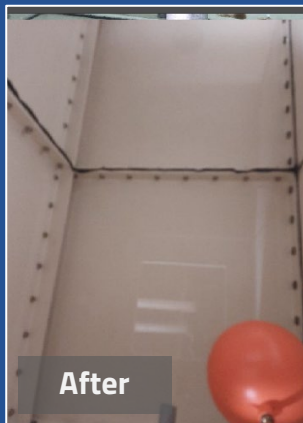
Our works were completed successfully and to the complete satisfaction for the client.

Before and after photographs can be seen on page 2 and our customer's comments are on page 3.



Tank 1

Tank 2



Our customer was extremely happy with our work – here's what he had to say.....

"Thank you, Goodwater, for being responsive at short notice and delivering the level of service you carried out. Also not just doing the job you were tasked to do, but to identify additional issues to get the CWS Tanks compliant. Thank you again."

